



We are hiring a Field Engineer (RMS)!

Join Ishara Towers Rwanda and play a key role in strengthening our network infrastructure and field operations across one of Rwanda's leading telecommunications infrastructure companies, where innovation, operational excellence, and sustainability drive connectivity and growth.

With more than 1,465 towers across the country providing essential connectivity, and over a decade of industry leadership, **Ishara Towers Rwanda Ltd (formerly IHS Rwanda Ltd)** is a forward-looking provider of passive telecommunications infrastructure. The company is committed to enabling seamless connectivity across Rwanda and the broader East African region.

This is your opportunity to make an impact where it matters most - on the ground.

About the Role

The Field Engineer will mainly be responsible for maintenance and operations of the Telecom sites in Ishara Towers Rwanda including Remote Monitoring System (RMS).

Key Responsibilities

- Ensure the RMS efficiency of sensors and communication, data accuracy, connectivity issues; and verify that sensor readings are correctly reflected in the monitoring platform.
- Perform preventive and corrective maintenance of telecom power systems and passive infrastructure, including AC/DC systems, rectifiers, generators, ATS, electrical panels, RMS, and cooling systems.
- Troubleshoot, diagnose, repair, test, and commission electrical and electronic equipment to ensure reliable power availability across assigned telecom sites.
- Monitor RMS performance, sensor accuracy, connectivity, and site data, resolving or escalating identified issues.
- Optimize energy performance and generator runtime through effective hybrid power solutions, fuel management, and monitoring of generator performance and consumption.
- Oversee diesel management, ensuring adequate fuel availability, monitoring abnormal consumption, and escalating potential shortages.
- Supervise contractors and service providers carrying out operations and maintenance activities and ensure work meets required standards.
- Maintain the safety, security, cleanliness, access, and overall condition of assigned sites while ensuring full compliance with HSSE requirements and Ishara policies.
- Maintain accurate site records, asset registers, equipment movements, and maintenance information, and communicate/escalate critical or recurring operational issues to relevant stakeholders.





What We're Looking For

- Degree in Engineering management, Civil/Electrical /Electronics Engineering, and other related fields
- Minimum 2 years' experience in Telecom Operations and Maintenance

Why Join Ishara Towers?

- Be part of a growing and transformative organization.
- Contribute to high-impact strategic decisions.
- Work with a dynamic leadership team shaping Rwanda's connectivity infrastructure.

How to Apply

Interested candidates are invited to submit their **CV and cover letter** to careers@isharatowers.com, with the subject line:

Application – Field Engineer (RMS)

Application Deadline: 16th September 2026

If you are ready to bring your expertise onboard, we look forward to hearing from you

Please note that only short-listed candidates will be contacted.

